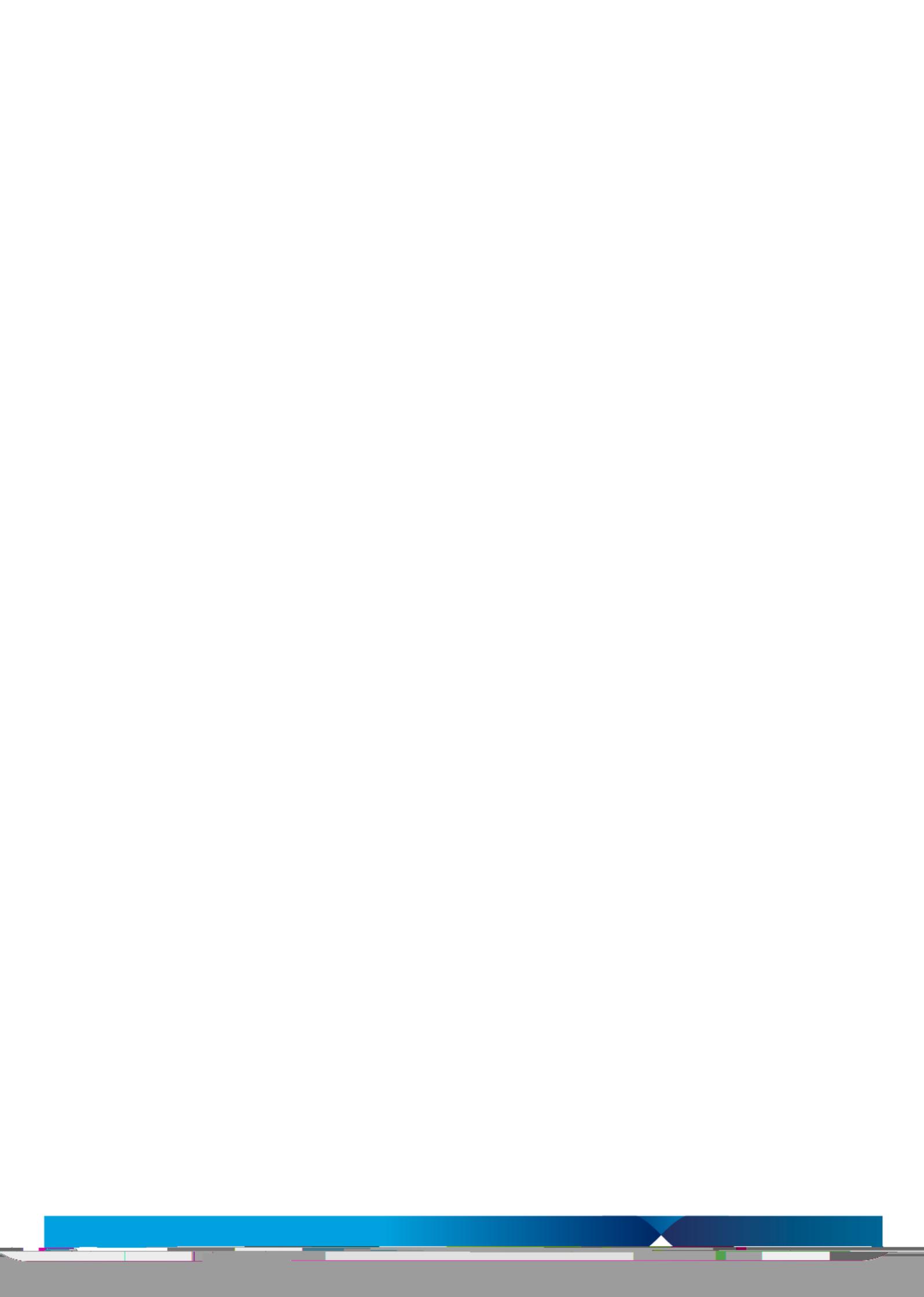


Overview

1. What is the



9. How do parents or students order the Boarder Rail Pass?

Parents or students can continue to order the pass via the school or by downloading the form from our website here:

<https://apps.transport.nsw.gov.au/ssts/assets/documents/application-for-free-rail-boarders-pass-5560.pdf>

Schools will need to authorise the form with the school stamp in the usual way.

10. What student information should schools provide?

Templates will be available in the School Portal. Staff should follow the instructions in the School Portal User Guide. Easy steps are outlined in a new chapter called 'Transport Concession Entitlement Card'.

The name of the school and school address will be included automatically because the staff member will be logged into the School Portal which already has that information.

11. When can schools apply for and receive their Transport Concession Entitlement Cards?

Transport Concession Entitlement Card –

Support for schools

13.

19. How should parents or students manage lost, stolen or damaged Boarder Rail Passes?

For lost, stolen or damaged Boarder Rail Passes parents or students should complete the Concessions application web form here

<https://transportnsw.info/concessions-application>

More information or assistance

Schools

Read the 'Guide to student concession cards'

Read the 'School Portal User Guide'

transportnsw.info after 30 September 2020

Submit an enquiry at <https://transportnsw.info/contact-us/feedback/passes-concessions-feedback>

Parents or students visit **transportnsw.info** after 30 September 2020.